

22 River Street

Rhyl

LL18 1PT

10th May 2012

Licensing Section
Russell House
Rhyl
LL18 3DP

Dear Sir/Madam,

With regard to your letter dated 30/4/2012 regarding taxi fare increases, I would request that in this time of double dip recession, and Government Austerity, the Licensing Committee reject any increase in taxi fares.

Yours Faithfully

D K Bell
Taxi Owner/driver

Mr J B Taylor
5 The Circle
Kinmel Bay
LL18 5NW
7/5/12

Dear Sir,

I wish to oppose strongly to the proposal of increase of fares for Hackney Carriages for the following reasons.

1) At least 5 firms in Rhyl operate £3 anywhere in Rhyl. This means that a fare from the bottom of the whelmar estate in an 8 seater mini bus with 8 people, to marine lake is £3. Also most of these firms give at least 20% discount on fares out of the area.

2) Most fares off the taxi ranks are now being discounted, this is the only way we can get work

3) Sunday has never been a Bank Holiday, as banks never have opened on a Sunday

4) A 20p increase when fares are being discounted, seems pointless

5) Tariff 3 was brought in, the late 1990's New Years Day 2000 working Tariff 3 for A & J taxis from 7:30 am – 1:30 pm. I took £7.30. People will not pay this Tariff.

6) I have been driving taxis for over 30 years in Denbighshire and on 2 occasions when people were ill in the car, it was impossible to get any soiling charge off them. It is easier and quicker to get back on the road to clean it up & carry on. Otherwise it means getting the police involved.

J B Taylor

Mr J Hughes
4 Cwrt Seion
Meliden
2/5/12

Re: Hackney Carriage Fares and Charges

Dear Sir / Madam,

I would like to express my opinion of the proposals stated in your letter 30/4/2012.

- 1) Easter Sunday charged at Tariff 2 – I disagree. Banks never work on Sunday so why single out one Particular Sunday
- 2) Soiling charge to increase to £100. I agree, too many passengers have no regard for the vehicle they are in, especially when they are influenced by drink
- 3) Tariff 3 to be introduced – I disagree far to expensive
- 4) Minimum 20p increase – I disagree as pensioners and people who depend on taxis will not be able to afford this kind of increase and we will push people to look for other modes of transport.

These are my opinions that I would like to be considered

Yours
John Hughes

Peter Lessiter
1A Grosvenor Road
Rhyl
LL18 3NY

Tel: - 07779 784566

9th May 2012

Dear Sir,

Here are my views regarding the proposed tariff charges

Proposal 1 – This is a no-brainer. Easter Sunday is NOT A BANK HOLIDAY – and never will be. I DO NOT AGREE!

Proposal 2 – It is difficult to get a large amount off somebody when they are 'hammered' I DO NOT AGREE!

Proposal 3 – Drivers should be compensated for these UNSOCIAL hours and not for the customers being drunk. I would exclude Easter Sunday for reasons stated in Proposal 1 (see above).

I AGREE (subject to Easter Sunday being excluded) but FOR THE WRONG REASONS (Tariff 3 to be implemented)

Proposal 4 – I AGREE! Fuel has increased by more than 50%!

I hope the above is a decent feedback for what you require!

Yours Faithfully
Peter Lessiter

Licensing Web Query V3 Enquiry

From :
gordon higginson <gordhig@hotmail.com>
14/05/2012 13:06

To : denbighshire c.c. <licensing@denbighshire.gov.uk>
CC: :

Subject : Hackney Carriage Fares And Charges

Assigned To: Jo Thomas/EN/DCC, Nicky P Jones/EN/DCC	Status: <input type="radio"/> New <input checked="" type="radio"/> Assigned To But Not Started <input type="radio"/> In Progress <input type="radio"/> Dealt With <input type="radio"/> Ignore <input type="radio"/> Information Only
Action Taken:	

Dear Sir/Madam

Re Fare increase proposals.

Further to your letter dated 30/04/2012 my I make the following proposals.

I would propose a 10p on the starting fare and an increase of 10p per mile. The reasons for this is an increase in fuel charges, VAT increase and increase in garage servicing costs as well as a rise in Insurance costs.

Thanking You.

Yours Faithfully

Gordon Higginson(Driver Number 402)

Audit Trail

Audit Trail

15/05/2012 12:46:33 Nicky P Jones has forwarded this email.
15/05/2012 12:34:17 Stephen Tomes ASSIGNED TO from "" to JO THOMAS/EN/DCC
NICKY P JONES/EN/DCC
15/05/2012 12:34:17 Stephen Tomes STATUS from 'NEW' to ASSIGNED TO BUT NOT STARTED
15/05/2012 12:34:17 Stephen Tomes has forwarded to the assigned officer : Jo Thomas/EN/DCC
Nicky P Jones/EN/DCC



Hackney Carriage Fare Increases
william richardson to: nicky.jones

02/05/2012 14:40

History: This message has been replied to.

1. I agree with Easter Sunday being charged at tariff 2 other jobs get a premium for working Easter Sundays
2. I do not agree with increasing the soiling charge as you can not get £40 off people with out an argument if you can get it at all a increase will only cause even more friction to an already volatile situation
3. I do not agree with a tariff 3 i work on these days and do not have any more of a problem than i do on a Friday or Saturday with customers under the influence of excessive drink
4. A increase in start price would be welcome but 20p could be a bit steep maybe 10p

I think that if any of these proposals come into place then to make it fair to all drivers and companies that you should also implement a hackney carriage has to charge the metered fair off council ranks and discounts can only be given on booked work via the phone not off a rank.

William Richardson
Horizon taxis / owner driver

Licensing Web Query V3 Enquiry

From :
joanne ray <jobabycham@hotmail.co.uk>
24/05/2012 10:41

To : <licensing@denbighshire.gov.uk>
CC: :

Subject : tariff change

Assigned To: Jo Thomas/EN/DCC, Nicky P Jones/EN/DCC	Status: <input type="radio"/> New <input checked="" type="radio"/> Assigned To But Not Started <input type="radio"/> In Progress <input type="radio"/> Dealt With <input type="radio"/> Ignore <input type="radio"/> Information Only
Action Taken:	

I am writing to let you know that i object to the fare increase . Until you do something about the three pound taxi firms in rhyl it is pointless anyone else having a fare increase as it will just make the customers we have got left move to using these cowboy firms.

yours sincerely
Joanne Jefferson

Audit Trail

Audit Trail

24/05/2012 14:45:34 Stephen Tomes ASSIGNEDTO from "" to JO THOMAS/EN/DCC
NICKY P JONES/EN/DCC
24/05/2012 14:45:34 Stephen Tomes STATUS from 'NEW' to ASSIGNED TO BUT NOT STARTED
24/05/2012 14:45:34 Stephen Tomes has forwarded to the assigned officer : Jo Thomas/EN/DCC
Nicky P Jones/EN/DCC

Licensing Web Query V3 Enquiry

From :
Chris Ratcliffe <chrisratcliffe49@btinternet.com>
25/05/2012 22:32

To : "licensing@denbighshire.gov.uk" <licensing@denbighshir
cc: :

Subject : Taxi Fare Increase

Assigned To: Jo Thomas/EN/DCC, Nicky P Jones/EN/DCC	Status: <input type="radio"/> New <input checked="" type="radio"/> Assigned To But Not Started <input type="radio"/> In Progress <input type="radio"/> Dealt With <input type="radio"/> Ignore <input type="radio"/> Information Only
Action Taken:	

I am not in favour of a fare increase a the moment due to the current economic situation. Also while numerous companies are discounting fares it would not seem sensible to try to increase fares.

C.Ratcliffe
Ace Taxis

Audit Trail

Audit Trail



Taxi Fare Increase

Linda Taylor to: nicky.jones, cefn.williams

05/05/2012 00:04

History: This message has been replied to and forwarded.

Nicky,

this message is on behalf of one member and is not necessarily the view of the Association as a whole.

(That's cos they all have different views about it, so there is no majority)

I have advised them to get pen to paper and sent bona fide objections to you, but if history repeats, they won't bother.

Dear Mrs. Jones
Dear Cllr. Williams

I refer to your email informing the Taxi Association of application for a taxi fare increase. I do express concerns that the increase has been proposed by one of the firms in Rhyl offering "£3 anywhere in Rhyl" as a means to increase this discount whilst still remaining the cheapest firm.

It is also a concern that these firms are not using taxi meters and instead will charge £3 despite the cost of the 'real' fare, which would of course have been shown to the passenger via the meter had it been used.

For example, if a journey from say the train station to Russell house cost £2.80 using the meter; firms not using the meter will charge £3, thereby overcharging.

As this is an offence, can I please be assured that this matter will be addressed?

While the HC/PHC Licensing Conditions state discounted fares cannot be advertised on vehicles, many vehicles in Rhyl are in contravention of this.

Can I be assured enforcement action will be taken on this breach of conditions?

Blue Book: - 3.6 Any Proprietor wishing to use or sell space on the vehicle for the advertising of another company must first apply to the Council with a draft advert.

Such adverts must not:-

- (i) contain anything religious or political
- (ii) advertise alcohol or tobacco
- (iii) be pornographic or offensive to good taste
- (iv) promote anything which is illegal
- (v) **promote discounted fares**, or
- (vi) advertise jobs

Yours

Mr. P. Jones, Driver No: 215

Licensing Web Query V3 Enquiry

From :
stephen crowther <oakleightravel@hotmail.co.uk>
08/05/2012 01:32

To : <licensing@denbighshire.gov.uk>
cc: :

Subject : Hackney Fares & Charges

Assigned To: Jo Thomas/EN/DCC	Status: <input type="radio"/> New <input checked="" type="radio"/> Assigned To But Not Started <input type="radio"/> In Progress <input type="radio"/> Dealt With <input type="radio"/> Ignore <input type="radio"/> Information Only
Action Taken:	

Stephen Crowther
Oakleigh
Old London Road,
Flint,
Flintshire,
CH6 5EY.
License number 305

Dear Sir or Madam,

Firstly, I would like to thank the licensing team for this opportunity to express my views in a constructive manner.

Proposal 1, Easter Sunday charged at tariff 2:**Agree**. The reason is that it is a Bank Holiday and is recognized as such by the Government and all UK employers. It removes this obvious anomaly were previously it has been charged at tariff 1 rate.

Proposal 2, Tariff 3 should be introduced for Christmas Eve/Day, Boxing Day, New Year's Day, and Easter Sunday. **Agree**, But not on Easter Day. Easter Day should be Tariff 2 only. I would however not be too concerned if the majority of views were to make it tariff 3.

Proposal 3, A minimum of 20p to be added to the start price:**Agree**. The start price should be much more than 20p I would say at least £1.60p would be more appropriate. I would prefer £3.80 start rate for the first quarter mile. I would be open to more debate on this matter!

I am mindful to the fact that some hackney companies are charging £3 anywhere in Rhyl. I think these companies should consider what type of license they operate under. Hackney Fares are set by the council with the views of proprietors taken into consideration. It is not wise to undercut other Proprietors in order to achieve a greater share of the telephone work around the Rhyl area. It is bad for customer relations when customers regularly try to cajole rank drivers to do jobs that are in excess of £4, for a fixed fee of £3. It causes bad feeling between the public and proprietors. I would like to suggest that if said companies are doing 90% plus of their daily job count by telephone bookings, they obviously require Private Hire Operators Licenses and Private Hire Vehicles.

The said proprietors are not servicing the ranks as they should. The town clauses act does not forbid such action but

I would say that if you are a Hackney vehicle you should be servicing the ranks because that is the primary objective to receiving your License. I hope that the Licensing Department look into this check the Proprietors bookings and offer them A. Private Hire Operators License. They would be free to offer any discount they like then. I frown on the fact that certain companies advertise £3 openly on there vehicles although not in plain English of course!

Kind Regards, Steve Crowther.

www.oakleightravel.com

Audit Trail

Audit Trail

08/05/2012 09:24:15 Stephen Tomes ASSIGNEDTO from "" to JO THOMAS/EN/DCC

08/05/2012 09:24:15 Stephen Tomes STATUS from 'NEW' to ASSIGNED TO BUT NOT STARTED

08/05/2012 09:24:15 Stephen Tomes has forwarded to the assigned officer : Jo Thomas/EN/DCC